

MIRRORSCAPES LLC

Your lawn is a reflection of you.

NEWS and Notes For Our Customers

DECEMBER 2007
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The MirrorScapes Mission:

- Provide our customers with quality service at an affordable price and serve as an advisor in their ventures in the lawn and landscaping industry.

Tips:

- Mulch should not be added to a landscape until the winter freeze has left the ground.
- New seedings need 1 inch of water a week.

Company Highlights:

- We are now offering contract renewals
- We are now offering snow plowing and salting.

MIRRORSCAPES LLC
LAWN & LANDSCAPING
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We appreciate your business!!!

PLAN NOW FOR A GREAT LAWN !!!

Winter is a good time to plan for the coming season when it comes to your lawn and landscaping needs for your home or business. Winter allows your landscape professional more time to measure out the areas, develop plans and ideas that you can use in your landscaping. By working with your landscape professional during the winter months you are more likely to get your project completed on time and earlier in the year. In the spring many people many things done and by planning ahead with your landscape professional you insure time on his schedule.

Winter is also a good time to review your lawn care needs. Ask for lawn care estimates from other firms and be sure review them carefully. Just because a

company's estimate is cheaper or they have higher recognition for their company; does not mean you will have better service. Many companies have more work than they can handle which can result in low work quality and poor service.

Ask for references from previous customers. Do they return phone calls? Do they address your problems or make excuses? Take the opportunity to check all these items out. Remember you are the customer and you deserve what you pay for and you deserve their best service.

We look forward to working with you this next year and remember we are not satisfied until you are.

Chuck Miller

WATCH THAT SALT !!!!

Winter always brings snow and ice and then in the spring you wonder why you have that bare spot or dead plant in your landscape. The probable cause is salt damage. People are in such a hurry to get rid of the snow and ice they sometimes forget the damage salt can do when snow melts and the salty water runs off our driveways and sidewalks into your yard and landscaping. Many companies like ours offer alternatives to rock salt including calcium chloride or magnesium chloride. These alternatives are easier on

plants including landscape shrubs and lawn. Another advantage is that they are easier on concrete and reduce pitting like rock salt.

However, there are trade-offs with these products. They usually cost more and will add more cost to your snow and ice management program. They might not work as well in sub zero weather, which we have experienced.

Check out all of these options and use what works best for your situation.

OUR THANKS- HAVE A GREAT NEW YEAR!

AS OUR COMPANY REVIEWS ITS PROGRESS THIS PAST YEAR, WE WANT TO THANK OUR CUSTOMERS AND OUR EMPLOYEES WHO ARE EDUCATED, EXPERIENCED AND TAKE A PERSONAL INTEREST IN YOU OUR CUSTOMER. OUR TEAM KNOWS HOW IMPORTANT YOUR PROJECT IS TO YOU AND OUR COMPANY.

SNOW AND ICE MANAGEMENT



We are pleased to offer our complete winter management program to our customers this year. We will work with you to	develop a management program that will fit into your budget for the coming year.
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We offer a variety of services including:

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|----------------------------|----------------------------|-----------------|
| Lawn Care | Patio Pavers | Retainer Walls |
| Fertilization/Weed Control | Reseeding | Holiday Lights |
| Mulching Services | Landscape Design & Install | Low Volt Lights |
| Tree Care | Shrub Care | |

All by experienced and educated employees- 100 % Satisfaction

FOOD PANTRY DONATIONS

We want you to know that we have donated to several local food pantries in the name of MirrorScapes customers this holiday season in appreciation for your business. Our company feels that we need to give back to our community, which has supported us by giving us a very

successful year. We have donated to the Nation Food Bank Alliance in your name as well.

Thank you for allowing us to have a great year and allowing us to help out those in need this season.

EMERALD ASH BORER

Emerald Ash Borer (EAB) is an invasive, ash tree-killing insect easily moved through firewood, ash logs, ash nursery stock, and parts of an ash tree. For that reason, all Ohioans should monitor their ash trees for signs of the beetle.

- Serpentine-shaped tunnels under the bark on the surface of the wood
- Young sprout growth at the base of the tree
- Unusual activity by woodpeckers
- Thinning canopy of the tree
- Vertical splits in the bark

The first step in (EAB) detection is determining if you have an ash tree. Once the tree has been properly identified, check ash trees for the following symptoms:

Fairfield County has been designated as having the borer. If you have an ash tree contact us we can discuss options for prevention & care of your ash trees.

- Distinct, D-shaped exit holes in the bark

Plan now for a successful lawn and landscape in 2008.

We look forward to serving all your needs and pledge that our services will meet or exceed your expectations. If you have concerns, call us, we love to hear from our customers and the only way we improve is through your feedback and direction.

Call us at 740-438-1628

10% OFF SPRING CLEAN UP PROJECTS



Call us today to schedule your spring clean up. Please present coupon at time of order



Valid until March 1st, 2008